

## How to Work on CIEPAL ATS

### **1. Complete Candidate Information Updates:**

- Ensure that all details provided by prospective candidates are accurately entered and updated in the system.
- This includes personal information, contact details, work history, education, skills, etc.
- If you're using paper for documentation, after concluding discussions with the candidate, kindly take a photo of the written documents and upload it to the Notes section as a document for easier access whenever needed.

### **2. Accurate Call Log Entries:**

- Record all call interactions with candidates accurately.
- Include important details such as date, time, duration of the call, purpose of the call, and any significant notes from the conversation.
- This comprehensive call log will assist other team members during candidate screening and follow-ups.

### **3. Avoid Leaving Blank Fields:**

- While updating candidate records, make sure no fields are left blank.
- Fill in all required information fields to maintain completeness and consistency in candidate profiles.

### **4. Early Collection of PAN and Aadhar Card Copies:**

- During the initial call with the candidate, prioritize the collection of PAN (Permanent Account Number) and Aadhar Card copies.
- This ensures compliance with identity verification procedures and streamlines the documentation process.
- Once selected – update with all the necessary documents

### **5. Update Job Application Status Promptly:**

- After any significant interaction or progress in the recruitment process, promptly update the candidate's job application status in the system.
- This keeps all team members informed about the latest developments and ensures smooth workflow management.

### **6. Regular System Checks and Updates:**

- Periodically review candidate profiles to verify the accuracy of information and update any changes promptly.

- Regular maintenance of the ATS database ensures data integrity and efficiency in recruitment operations.

#### **7. Document Compliance and Confidentiality:**

- Adhere to data protection regulations and internal policies when handling candidate documents and sensitive information.
- Maintain confidentiality and ensure that all documents are stored securely within the ATS.

#### **8. Collaborate Effectively with Team Members:**

- Communicate any updates or relevant information with other team members to facilitate collaboration and coordination in recruitment activities.
- Share insights, feedback, and candidate status updates to optimize team performance.

#### **9. Utilize ATS Features and Tools Efficiently:**

- Familiarize yourself with the various features and tools available in the CIEPAL ATS platform. Utilize these functionalities effectively to streamline recruitment processes, track candidate progress, and generate reports for analysis.

#### **10. Generate and Analyze Reports:**

- Utilize the reporting capabilities of the ATS to generate insightful reports on various recruitment metrics such as candidate pipelines, time-to-fill, source effectiveness, and diversity metrics.
- Analyze these reports to identify trends, evaluate recruitment strategies, and make data-driven decisions.

#### **11. Seek Training and Support as Needed:**

- If you encounter challenges or require assistance while working with the ATS, don't hesitate to seek training or support from designated administrators or support staff.
- Continuous learning and improvement enhance proficiency in using the ATS effectively.

#### **12. Maintain Professionalism and Etiquette:**

- Maintain professionalism and courteous communication when interacting with candidates through the ATS platform.
- Provide clear instructions, respond promptly to inquiries, and represent the organization positively in all interactions.

### **13. Regular Review of ATS Workflow:**

- Periodically evaluate the efficiency of ATS workflows and processes.
- Identify any bottlenecks or areas for improvement and suggest enhancements to optimize recruitment operations.

### **14. Generate and Review Reports Regularly:**

- Utilize the reporting functionalities of the CIEPAL ATS to generate insights into recruitment metrics, candidate pipelines, and team performance.
- Regularly review these reports to assess progress, identify trends, and make data-driven decisions to improve recruitment strategies and processes.

### **15. Use CIEPAL as the Master Job Board for Screening:**

- Utilize CIEPAL ATS as the primary platform for screening and managing candidate applications.
- Ensure that all screening activities, including resume reviews and interview scheduling, are conducted within the CIEPAL system.
- Use other job boards or platforms as secondary sources for sourcing candidates, but prioritize CIEPAL for screening and candidate management processes.